

SCRUTINY BOARD (STRATEGY AND RESOURCES)

Meeting to be held in Civic Hall, Leeds, LS1 1UR on
Monday, 11th December, 2023 at 10.00 am

(A pre-meeting will take place for ALL Members of the Board at 9.30 a.m.)

MEMBERSHIP

Councillors

- G Almass - Beeston and Holbeck;
- H Bithell - Kirkstall;
- S Burke - Middleton Park;
- A Carter - Calverley and Farsley;
- D Chapman - Rothwell;
- S Firth - Harewood;
- T Hinchcliffe - Bramley and Stanningley;
- A Khan (Chair) - Burmantofts and Richmond Hill;
- W Kidger - Morley South;
- A Parnham - Armley;
- E Thomson - Guiseley and Rawdon;

Please Note: Please do not attend the meeting in person if you have symptoms of Covid-19 and please follow current public health advice to avoid passing the virus onto other people.

Note to observers of the meeting: We strive to ensure our public committee meetings are inclusive and accessible for all. If you are intending to observe a public meeting in-person, please advise us in advance by email (FacilitiesManagement@leeds.gov.uk) of any specific access requirements, or if you have a Personal Emergency Evacuation Plan (PEEP) that we need to take into account. Please state the name, date and start time of the committee meeting you will be observing and include your full name and contact details.

To remotely observe this meeting, please click on the 'View the Meeting Recording' link which will feature on the meeting's webpage (linked below) ahead of the meeting. The webcast will become available at the commencement of the meeting.

[Council and democracy \(leeds.gov.uk\)](https://www.leeds.gov.uk/council-and-democracy)

Principal Scrutiny Adviser:
Rob Clayton
Tel: 37 88790

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A G E N D A

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1			<p>APPEALS AGAINST REFUSAL OF INSPECTION OF DOCUMENTS</p> <p>To consider any appeals in accordance with Procedure Rule 25* of the Access to Information Procedure Rules (in the event of an Appeal the press and public will be excluded).</p> <p>(* In accordance with Procedure Rule 25, notice of an appeal must be received in writing by the Head of Governance Services at least 24 hours before the meeting).</p>	
2			<p>EXEMPT INFORMATION - POSSIBLE EXCLUSION OF THE PRESS AND PUBLIC</p> <p>1 To highlight reports or appendices which officers have identified as containing exempt information, and where officers consider that the public interest in maintaining the exemption outweighs the public interest in disclosing the information, for the reasons outlined in the report.</p> <p>2 To consider whether or not to accept the officers recommendation in respect of the above information.</p> <p>3 If so, to formally pass the following resolution:-</p> <p>RESOLVED – That the press and public be excluded from the meeting during consideration of the following parts of the agenda designated as containing exempt information on the grounds that it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that if members of the press and public were present there would be disclosure to them of exempt information, as follows:</p> <p>No exempt items have been identified.</p>	

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3			<p>LATE ITEMS</p> <p>To identify items which have been admitted to the agenda by the Chair for consideration.</p> <p>(The special circumstances shall be specified in the minutes.)</p>	
4			<p>DECLARATION OF INTERESTS</p> <p>To disclose or draw attention to any interests in accordance with Leeds City Council's 'Councillor Code of Conduct'.</p>	
5			<p>APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTES</p> <p>To receive any apologies for absence and notification of substitutes.</p>	
6			<p>MINUTES - 16 OCTOBER 2023</p> <p>To confirm as a correct record, the minutes of the meeting held on 16 October 2023</p>	7 - 16
7			<p>WEST YORKSHIRE JOINT SERVICES UPDATE</p> <p>To consider a report from the Head of Democratic Services providing an update on the services delivered by West Yorkshire Joint Services in the Leeds District and their broader regional role.</p>	17 - 38
8			<p>LGA PEER CHALLENGE - PROGRESS REVIEW</p> <p>To receive a report from the Head of Democratic Services that sets out progress on the recommendations made in the LGA Peer Challenge inspection carried out in November 2022. This follows consideration and comment on the 15 recommendations by the Board at its meeting in February 2023.</p>	39 - 68

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9			<p>ANNUAL CORPORATE RISK REPORT</p> <p>To receive an update on the risks and summary assurances presented in the Annual Corporate Risk Report, which was considered by Executive Board on 20 September 2023.</p>	69 - 104
10			<p>LCC CONTACT CENTRE UPDATE</p> <p>To receive a report from the Director of Strategy and Resources providing an update on transformation work at the Contact Centre and information on work volumes and current performance. This follows previous interest in the Contact Centre principally through reports considered in the 2021/22 and 2022/23 municipal years.</p>	105 - 120
11			<p>WORK PROGRAMME</p> <p>To consider the Scrutiny Board's work programme for the 2023/24 municipal year.</p>	121 - 138
12			<p>DATE AND TIME OF NEXT MEETING</p> <p>The next public meeting of the Board will take place on 15 January 2024 at 10.00am. There will be a pre-meeting for all board members at 9.30am.</p>	

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			<p>THIRD PARTY RECORDING</p> <p>Recording of this meeting is allowed to enable those not present to see or hear the proceedings either as they take place (or later) and to enable the reporting of those proceedings. A copy of the recording protocol is available from the contacts on the front of this agenda.</p> <p>Use of Recordings by Third Parties – code of practice</p> <ul style="list-style-type: none"> a) Any published recording should be accompanied by a statement of when and where the recording was made, the context of the discussion that took place, and a clear identification of the main speakers and their role or title. b) Those making recordings must not edit the recording in a way that could lead to misinterpretation or misrepresentation of the proceedings or comments made by attendees. In particular there should be no internal editing of published extracts; recordings may start at any point and end at any point but the material between those points must be complete. 	